

**Leading From Every Chair®** explores the principles of leadership, teamwork, and creativity through the lens of a symphony orchestra. Surrounded by talented musicians, business professionals work together toward a creative vision, discovering parallels between a finely tuned orchestra and a highly efficient corporation.

## ELEMENTS OF EFFECTIVE LEADERSHIP

**Relationships:** Good work depends on effective communication.

- Reading non-verbal communication
- Applying appropriate and timely communication
- Employing emotion management

**Change:** Adapting to circumstances develops the ability to meet challenges.

- Flexibility and responsiveness
- Anticipating problems through preparedness
- Problem-solving

**Collaboration:** Each team member must play his or her part.

- Understanding roles and responsibilities
- Contributing as an individual to a collective goal
- Identifying and adjusting to different work styles



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## LEARNING GOALS

### Leadership:

- Gain a greater understanding of how different leadership styles and approaches can be used to motivate individuals and teams.
- Recognize that leadership/teamwork is the responsibility of all team members.

### Teamwork and Communication:

- Explore the critical roles all team members play to ensure the team achieves desired goals.
- Understand the role of communication-verbal and non-verbal in achieving team goals.
- Gain a broader understanding and appreciation of key teamwork and leadership concepts.
- Obtain appreciation and understanding of the Memphis Symphony Orchestra and its processes and approaches to team work and leadership.

### Creativity and Collaboration:

- Learn how a structure can help guide the creative process.
- Better understand how to navigate team decision-making to achieve a unified vision.

